

**Volunteer RULES! (v1.0fc3) (Initial 11.11.2022 release.)**

**1) Do NOT give YOUR PRIVATE info to ANY caller, EVER!**

THIS is for YOUR PROTECTION (and OUR PROTECTION)...and THIS RULE is FIRM.

**NOTHING about...**

**a) WHERE (specifically) YOU LIVE.**

**b) YOUR direct CONTACT INFO.**

**c) MEETING UP (in person).**

Again, THIS RULE is ABSOLUTELY for YOUR PROTECTION! If YOU CANNOT 100% COMPLY with THIS RULE, then PLEASE DO NOT VOLUNTEER for THIS Organization (...and there ARE SO MANY other WAYS you CAN support the general CAUSE of MENTAL HEALTH and AWARENESS and SOON enough, we'll ALSO have OUR OWN SECURE donation system going).

**2) If YOU feel PERSONALLY uncomfortable with ANY caller, THEN please...**

Politely ASK the caller if they could "PLEASE CALL BACK."

THEN LOG OUT of the phone tree...and LOG the call (immediately, WHILE it's STILL FRESH in your mind).

PLEASE BE SURE to include the SPECIFIC reason(s) for YOUR concern ABOUT this caller and ANY SPECIFIC language that they used that STOOD OUT to YOU (as to YOUR concern).

**3) Do (ALWAYS) REMEMBER, REMEMBER...**

THESE calls are ABOUT OUR Volunteer Organization PROVIDING a Volunteer ARMY of LOVING, RESPECTFUL, NON-JUDGMENTAL, GENUINE and UNDERSTANDING actually REAL and CARING PEOPLE who actually WANT to LISTEN!

THESE calls are about PROVIDING the CALLER with a "Phone a Friend" LIFELINE phone number that THEY can call in THEIR time of NEED. The FOCUS of the call should ALWAYS be on THE CALLER. We LISTEN FIRST to UNDERSTAND, and THEN we can OFFER to HELP (WITHIN OUR RULES, but BEING REAL, BEING YOU and ALWAYS WITH a GENUINE and WILLING HEART (or THIS GIG is PROBABLY just NOT for YOU).