

"The PERSONAL info that We are GONNA NEED to COLLECT from Our VOLUNTEERS..." (v1.0fc1)

1) Age. To VOLUNTEER for Our Program, you MUST BE 18 years of age, or OLDER.

So, we are GONNA ask for your...

"Age? (in years)". "Month and year that YOU were born."

and...

[X] "I CERTIFY THAT I am 18 years of age (or OLDER) as of THIS date."

2) "I am HERE because I choose to be AND WANT to be here and I wish to VOLUNTEER my time FREELY with ZERO promise of COMPENSATION for my time AND effort (and there WILL be DIFFICULT days and there WILL be DIFFICULT calls), but I am ALWAYS gonna GIVE MY VERY BEST to EACH and EVERY person who calls Our NATIONWIDE U.S. HOTLINE, OR it's time to "TAKE A BREAK" MAYBE to "SIGN-OFF for the day..."

3) I UNDERSTAND that (while SPECIFICALLY encourage Our callers to NOT PERSONALLY identify themselves, BEYOND their FIRST name), it is FORBIDDEN for VOLUNTEERS to collect OR disclose ANY PERSONALLY identifying information from Our callers.

FAILURE to ABIDE with THIS policy MAY RESULT in DISQUALIFICATION as a VOLUNTEER with NOT Hiring SMILING Faces for a MINIMUM of: 3-6 months on a FIRST offense, 6-12 months on a SECOND offense and 12 months on a THIRD.

(...at ANY time a VOLUNTEER could be DISQUALIFIED for LIFE if the OFFENSE is SEVERE enough.)

4) We are HERE to SERVE and SUPPORT THOSE wounded SOULS that will call. We MAY very well be THEIR "LAST PERSON to CALL before _____.

Let's be GOOD LISTENERS and GIVE a SYMPATHETIC ear to those that will CALL.

We WANT to HELP EVERY ONE of these REAL and HURTING people that will call, and we will GIVE EVERY ONE of these callers OUR VERY BEST (this means that we give our FULL and UNDIVIDED attention to EVERY caller EVERY time...OR we "CLOCK-OUT.

Additionally, "We LEAVE IT ALL OUT THERE on the field" with EVERY CALLER. (They DESERVE Our BEST effort EACH and EVERY time!"

5) Language. "What is your PRIMARY (or NATIVE) language?"

"Are there any SECONDARY (or LEARNED) language(s) that YOU can BOTH speak AND understand CONVERSATIONALLY?"

"(...as it MATTERS...)"

"(...as if SOMEONE'S life MAY be IMPACTED for the BETTER if you are ABLE to BOTH understand AND communicate WITH Our callers)! :)"